# **Ecommerce for Builder's Merchants**



Leading B2B, D2C and B2C ecommerce platform and solutions ideal for the building industry.



tradeit features suited to Builder's Merchants.

## My Account features for both Trade & Retail customers

- Invoice Management: Allow your customers to view their invoices, download invoices, pay invoices online and use credit note to pay online.
- Master & Sub user: Allow multiple users to order against the master invoice and set controls per user. E.g. what they can buy, does order need approving by master user.
- Ability to automate promotional & tailored material to individual customers.
- Regular Ordering/Fast Ordering: Make re ordering materials easy for customers, quick order functionality, regularly purchased items list, tailored catalogue, ability to pre order and manage back order via my account.
- Credit Limits: Allow your customers to see their credit terms & available credit.
- Pricing: The ability to provide different pricing for different customers & offer bulk pricing.

#### **Quotes**

- Build & Convert Quotes: Any customer can build and convert quotes into a sale online by adding to basket.
- Call Centre Tool: tradeit's call centre tool gives your office and sales staff the ability to have the same view as your customer. When customers call up for advice
- Trade/Merchant Quotes: Ability for trade or merchant customers to generate quotes for their customers that can be transacted online. Trade customers can also build quotes for materials online, add their labour cost & email to recipient.
- Quote Pricing: Can work with ex vat, inc vat, multicurrency.

## **Click & Collect / Click & Reserve from Branches**

- Click & Collect and Click & Reserve from branch stock, includes the ability to check stock levels at branch(s), see if nearby branch has stock if out of stock at first branch of choice..
- Adjust time to collect based on stock movement between branches all done in real time (for one of our customers we do this for 125 branches).

# **Ecommerce for Builder's Merchants**







## Your product range

- tradeit can deal with vast and complex product sets e.g. products available in different sizing, weights, dimensions etc.
- Customisable products e.g. merchant branded products or materials cut to order.

### **Integration**

- We will ensure robust and tight integration with key back office systems, ERP, Warehouse management, CRM, Delivery portals etc.
- Please see our integration capabilities here <a href="https://www.redtechnology.com/systems-integration/">https://www.redtechnology.com/systems-integration/</a>

## **Design - Stand out against other Merchants & Competitors**

Completely unique design to you, no themes and templates. Give customers the familiarity of a builder's merchant layout but with your own look and feel.

#### Marketing & Promotional Tools – Personalise & Tailor each customers visit to your website

- Targeted items: Push specific promotions, regularly bought items and content to individual customers throughout the website and their account based on numerous conditions, helping to drive conversion and AOV including.
  - ♦ Source of traffic
  - User activity on website
  - User group membership
  - Products in basket / spend level

- Customer specific products and Restricted catalogue: customised products and product catalogues for individual customers or groups.
- Personalised Lists: Allow your customers to see personalised product lists, regularly ordered products & materials for fast ordering.

**Call us** 01865 880 800

Email us info@redtechnology.com

Visit us online
www.redtechnology.com